



Strategic Distributor for  
**HME Wireless®**



# WaiterCall<sup>®</sup>

- Serve food hot and fresh
- Improve waiting staff productivity
- Increase guest satisfaction

Deliver the best guest experience possible with a WaiterCall restaurant paging system. WaiterCall keeps waiters, chefs and managers in constant communication and working more efficiently. Waiters are instantly notified when the food is ready for pickup so it can be served hot and fresh.

WaiterCall helps improve customer loyalty and manage your staff more effectively and profitably. With WaiterCall, waiting staff can spend more quality time with guests, selling more and keeping customers satisfied. Servers handle tables more productively, helping reduce labour costs. Whether your restaurant is large or small, WaiterCall comes with a variety of transmitter and pager choices that fit any budget.

## Benefit immediately from:

- > **Auto Recall Feature**  
Automatically pages the server up to three times when food is ready for pickup. If the third page is unanswered, the manager is paged to provide further assistance.
- > **All-Page Feature**  
Allows managers to quickly send a message to the entire staff, such as announcing the "shift meeting" or that an item is no longer available.
- > **Most Reliable Pagers**  
Made to withstand the harsh restaurant environment.
- > **Multiple Pager and Transmitter Choices**  
Mix and match pagers for the best solution to fit your budget and operation.
- > **User-Replaceable Rechargeable Batteries**  
Battery replacement is easy and convenient, keeping the cost of ownership down.
- > **Unique System ID**  
Prevents neighbouring paging systems from interfering with your communication.
- > **Flexible Integration**  
WaiterCall can integrate with other CST paging solutions to achieve even greater efficiency.
- > **Manager Button**  
Instantly calls the manager to the kitchen to provide additional assistance when necessary.



# WaiterCall Features & Specifications

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- UHF Technology**
- > Up to 2 miles of coverage
  - > Perfect for large stores and multiple levels
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- Unique System ID**
- > Prevents interference from other paging systems
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- Transmitter**
- > Available in 12 or 24 button panel plus 4 manager pager buttons on each transmitter
  - > Built for maximum durability for rigorous kitchen environments
  - > Cancel panel option enables the chef to page the server
  - > Tri-colour LEDs for speed-of-service alerts
  - > Unique built-in dry erase marker holder
  - > Up to 3 distinct vibration alerts
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- Pager Options**
- > Select the pager that works for you
  - > Ergonomic, rechargeable pagers
  - > Most durable pagers on the market
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- Paging Alerts**
- > "One touch" paging quickly calls waiters with just a touch of a button
  - > Auto re-page at programmable intervals
  - > Page the manager if waiter doesn't pick up on time
  - > Communicate with the entire staff with one step
  - > Programmable "Duty Alerts" or quick reminders and communication
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- Smart Charging**
- > Extends the life of pager batteries without overcharging them
  - > Charges all pagers in 2 hours
  - > Pager battery life of 3-5 years
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# Components



12 or 24 button transmitter

Waiter pager



6 or 12 position pager charger

## Additional pager option:



CST Staff Pager

Numeric 1 line or 12 character text message pager.

## Cancel Panel

The cancel panel is a second transmitter that allows the servers to cancel their pages when they pick up their order. Helpful if the transmitter is not convenient for servers. Both transmitter and cancel panel have full paging and cancel operations.

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